



Frequently Asked Questions About CHIRP

Q. Is Information in CHIRP confidential?

A. Yes, by state law, all information in CHIRP is confidential. Treat it the same way as any medical record, with the same protections to maintain confidentiality.

Q. What do I need on my computer to use CHIRP?

A. You need access to the Internet through your organization's network or through a dial-in modem connection to an Internet Service Provider (ISP). You will also need Internet Explorer 6.0 or higher installed on each computer that you plan to use.

Q. Is it safe to transmit information over the Internet?

A. Yes. CHIRP has several security features that protect information transmitted to and from the system. The information you send to CHIRP is as secure as the electronic billing information that your practice transmits on a regular basis.

Q. Do I have to get consent from the parent to share the record with CHIRP?

A. No. The CHIRP staff prepared posters to inform parents of the registry and why information is submitted to the registry. These are available from CHIRP @ 888-227-4439. It is advised to use these signs to help inform parents. Letting parents know that your office participates in CHIRP and the record is being shared for the ongoing care of the child is required.

Q. Can I browse CHIRP for records of children that are not in my care?

A. No. Data is only to be used for the ongoing care of a child, and no "browsing" for children not in your care is allowed. You can search for new patients when you have the information from the parent.

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Q. Can a parent get the child immunized and refuse to share the record with CHIRP?

A. Yes. The parent can refuse to let their child's information be shared with other providers.

Q. Why should I use the CHIRP reminder/recall feature?

A. How many times have you heard your patients say “My vet and my dentist send me reminder notices—why can't my doctor send them when my child needs more shots?” Now you can! Reminder notices have been proven to raise childhood immunization rates. Provide this feature and help your patients, your practice and your community by immunizing children at the earliest possible opportunity and controlling vaccine preventable diseases.